

Draft:	21-Dec-2012
Approved for circulation:	4 February 2013
Confirmed by committee without amendments:	13 March 2013

Senate Meeting

Minutes

date:	12 December 2012
time:	1.30 p.m.
location:	G5.05, High Wycombe Campus

12.43 Apologies for absence

Apologies for absence were received and noted.

The Chair welcomed new members to the meeting including re-elected members from Faculties and Professor Shân Wareing, the new Pro Vice Chancellor (Learning and Teaching). The new Faculty Director for DMM was also welcomed but had sent his apologies.

12.44 Minutes of the last meeting – 6 June 2012

The minutes were <u>approved</u> as a true record and signed.

12.45 Matters arising

Updates were as recorded on the Action Sheet previously circulated. There were no other matters arising.

12.46 Chair's Business

[a] Chair's Actions

Chair's Actions had been taken since the last meeting as follows:

Approval of addition of Appendix V to the Academic Misconduct regulatory document: Guidelines for reporting students to Professional, Statutory and Regulatory Bodies (PSRBs) and/or Employers

Approval of the <u>FDSc Assistant Practitioner</u> award following recommendation from the QEC Validation Sub-group

Approval of the <u>BA (Hons) Music Performance Management</u> award following recommendation from the QEC Validation Sub-group

Approval of the <u>FDA Crowd Safety Management</u> award following recommendation from the QEC Validation Sub-group

Approval of the <u>FDA Early Years Practice</u> award following recommendation from the QEC Validation Sub-group

Approval of the <u>FDA Working with Children and Young People</u> award following recommendation from the QEC Validation Sub-group

Approval of the <u>PGCert Educational Practice</u> award following recommendation from the QEC Validation Sub-group

Approval of the FDA Protective Security Management award following recommendation

from the QEC Validation Sub-group

Approval of amendment to the text of the *Mitigating Circumstances* policy and three of the appendices following a review of operation.

Approval of amendment to the text of the *Strategic University Review and Evaluation* (*SURE*) policy following further consultation requested by Senate (6 June 2012, Minute 12.28[c])

Approval of the <u>MSc Health Care Practice</u> award following recommendation from the QEC Validation Sub-group

Approval of the *E*-Submission, marking, feedback and moderation policy and *E*-Submission, marking, feedback and moderation process, following amendments requested at Senate (6 June 2012, Minute 12.28[d])

Approval of amendments to section 13.4 of *University Academic Framework and Assessment Regulations* following discussions with Senior Registrars over clarification of meaning and wording, and subsequent circulation to members of Senate for comment.

Senate endorsed all of the above Chair's Actions.

[b] <u>Vice-Chancellor's Report to Senate</u> (Paper SEN12.43)

The report had been circulated to members and the Vice-Chancellor updated members verbally.

Attention was drawn in particular to the following aspects of the report:

- Risk based approach to quality assurance: the review schedule is likely to move to a six-yearly cycle of review (from the current five-yearly cycle). Other controversial issues proposed are not being taken forward by HEFCE.
- Student Number Control (SNC) / Undergraduate Recruitment: Applications for 2013-2014 entry were reported as being down across the sector, although it is still early in the recruitment cycle. More resources are being put into the current cycle. When compared to our direct competitors Bucks is slightly ahead.

12.47 Strategic University Review & Evaluation (SURE) 2011-2012

It was noted that a lot of work has been undertaken by Faculties, Directorates and by QEC and this work would be used by Senate to form an overall judgement. It was noted that SURE was a new process within the University so there would likely be some minor revisions once implementation of the process was reviewed.

[a] <u>QEC Overview report</u> (Paper SEN12.58)

The report was noted. Attention was drawn to the following overarching comments:

- Partner reports appeared to be quite weak. QEC is reviewing the reports required to be completed by partners
- Directorate Achievement Reports were piloted this year in AQD and SED. Reports differed in presentation and the approaches would be reviewed to identify a consistent way forward. This may involve earlier dissemination of reports across the University.
- Faculty Achievement Reports reflected many of the same overarching issues to come forward

In particular, it was noted that a clearer strategy is needed around the production and presentation of data as this had been a challenge for Faculties in both SURE and the new Programme Review & Enhancement (PRE) process with which it is linked.

It was further noted that at the time the report was prepared the statement on the lack of "red flagged" external examiner reports was accurate. In the intervening period, the University has received a red report in relation to Berkshire College of Agriculture.

With particular regard to PRE, which was also a new process this year, the Chair of QEC noted that there were issues relating to achieving 100% compliance for the completion of Module Exception Reports (now being followed up), while there was a need to look at coverage of courses within programme reports themselves. It was noted that due to the transition the process of auditing PRE was revised from that formally stated, with auditors attending extraordinary FQECs rather than Quality Days. This was reported to have worked well, while the PRE process as a whole was now stronger.

[b] <u>Quality and Standards Action Plan 2012-2013</u> (Paper SEN12.44a-d)

It was noted that AQD had compiled the Action Plans deriving from the underlying reports and reproduced these in separate Action Plans for AQD, Faculties, Partners and SED.

Comments were made as follows:

- Plans have been reviewed and actions have already been taken on a number of issues identified
- It was pleasing to see a comprehensive action plan from UCFB as a new partner to the University
- Directorate reporting was not onerous and builds on the existing Strategic Operating Plans. Reports have been useful internally
- We need to see how key University issues can be made more explicit for Senate to identify actions to be taken forward
- Partner reports from Amersham & Wycombe College and Berkshire College of Agriculture were noted as missing

The Chair noted that in respect of partner reports it was essential to achieve full compliance by our partners of the University process. This will be taken forward by AQD.

Action: Director, Academic Quality

[c] <u>External Examiner Reports: University Summary (2011-2012)</u> (Paper SEN12.45)

It was noted that the report is limited to external examiners on undergraduate programmes; a separate report on postgraduate external examiners, who work to a different reporting schedule, will be produced in due course.

Attention was drawn to the following:

- A number of extensions to terms of office had been approved during the year. A clear rationale needed to be provided in each instance. A number of extensions had also been approved retrospectively which needed to be challenged more by Faculties.
- A number of reports are still outstanding from a few external examiners, having been chased by AQD. Faculties are now considering terminating appointments of these external examiners which will be brought to Senate for approval
- One red report was received after the report had been compiled but this was still fewer than the previous year. As a consequence the number of amber reports had increased
- External examiners had welcomed the introduction of e-submission but more training was requested
- The QAA has produced a revised chapter of the Quality Code this year. The processes at Bucks align to the revised Code.

The Chair noted the red report in sports management for provision at Berkshire College of Agriculture. It was agreed that the Academic Dean of DMM will produce an addendum

to the Faculty Achievement Report to cover this report. Action: Academic Dean, DMM

Concern was expressed at the late receipt of this red report as this meant that action could not be taken the issues identified in the report before the new intake. AQD will be working with partners to embed these and other processes in the new year.

The Students' Union requested a list of courses which had not received an external examiner's report in order that student feedback in those areas could be greater interrogated in case any issues were outstanding. It was <u>agreed</u> that AQD would make this report available to the SU to follow up.

Action: Director, Academic Quality Action: President, Students' Union

[d] <u>Report on Research Degrees 2011-2012</u> (Paper SEN12.46)

Attention was drawn to the following aspects of the report:

- Viva outcomes were excellent this year
- Student satisfaction remains high. Feedback achieved through the Postgraduate Research Experience Survey (PRES) has seen an overall improvement in relation to scores related to Infrastructure, although there has been a decline in satisfaction relating to Intellectual climate. Corresponding actions have been identified
- Correspondence has been received from our validating partner, Coventry University, indicating overall satisfaction with the process at Bucks

The issue of the research environment/intellectual climate is being taken forward by Research Degrees Committee. Both Faculties are arranging colloquia and seminar programmes and this year are including Bucks staff undertaking research degrees with other HEIs.

It was noted that the Professional Doctorate programme was launched in the previous year but there has been no viable first year cohort this year. The programme is being reviewed by Professor Paul Springer and Dr Lauren Griffiths to identify common areas of the first parts of the programme with other Level 7 provision.

[e] Maintenance of academic standards for 2011-2012: Senate's opinion

Summary points were made as follows:

- The new processes (both PRE and SURE) worked well, were considered stronger and overall the consideration of academic standards has been strengthened. Some tweaking of the implementation is still required
- Sharper actions are being derived from reports
- Key issues have been derived at various levels including at University level from Faculties but the equivalent needs to happen from the Directorate reports
- The number of Directorate areas reporting should be expanded
- There is a need for AQD to follow up with Partner Colleges where reports have not been received and partners need to be integrated in to the process
- Some external examiner reports have not been received and there may be a need to terminate some contracts. It was agreed that rather than wait until the next meeting of Senate to approve any terminations Chair's Action would be taken in those instances recommended
- A review of those areas where external examiner reports have not been received will be undertaken to ensure there are no outstanding issues. A list of missing reports will be passed to the Students' Union **Action: Faculty Academic Deans**
- Actions have been identified to improve the intellectual climate for research students

It was noted that reports and action plans will be monitored and updated through existing processes and the Chair noted that these should be highly visible. Action Plans would be reviewed by Senate *by exception* should actions be slipping or deadlines not being met.

There were two major issues that needed to be considered, *timetabling* (which was on the Senate agenda) and the *availability of data*. Consideration and resolution of these issues would be deferred to QEC and would necessarily require meetings outside the formal committee structure itself as there were resources issues to be considered in each instance. In relation to the availability of data it was noted that there is a need to ensure data is usable as early as possible by constituent areas (primarily Faculties); QEC should balance the needs of users versus the timing, availability and complexity of that information – full data including the outcomes of referrals was not required in the first instance for an overall picture to emerge and some minor errors could be anticipated. Accordingly, it was <u>agreed</u> that the Chair of QEC would arrange a series of meetings both to consider and agree the data requirement and to report to the next meeting of QEC.

Action: Chair of QEC

With these issues noted, Senate <u>endorsed</u> the view of QEC that academic standards have been maintained for 2011-2012.

12.48 Timetabling 2012-2013: Report on 2012-2013 and Actions for 2013-2014

A verbal update was given to Senate by the Pro Vice Chancellor (Learning and Teaching), who has been asked by SMT to lead a review of timetabling following difficulties encountered at the start of the academic year and to identify recommendations.

The Timetabling Review Group has met and appointed Clifford Wetherall, an external consultant, to investigate. The results of the investigation will be drawn into a report that will be presented to SMT in January 2013 and will include the following:

- Causal factors
- Recommendations to make the process robust
- Safeguards for university processes to prevent a future recurrence

The Chair noted that it was inevitable that some of the recommendations would be of a strategic nature.

Senate discussed the following issues:

- Use of the timetabling system to drive resources and to make much greater use of its system functionality
- Recognition of the greater numbers of students being accepted through clearing late in the recruitment cycle
- Issues of class sizes in relation to the maximum capacity of existing rooms (being discussed as part of the long term investment plan)
- Timeliness of the publication of timetables to students to enable child caring and other arrangements to be planned in advance (albeit recognising the late recruitment issue)
- The use of Associate Lecturers and the need to be responsive to their availability

The Chair noted that this was a University-wide process that impacts on both staff and students. An update would be presented to the next meeting of Senate. **Action: Pro Vice Chancellor (Learning and Teaching)**

12.49 Update reports on implementation of the revised academic year (Paper SEN12.57)

This item referred to processes put in place as a result of the decision formally to remove a scheduled Guided Learning Week.

A report had been received from the Faculty of DMM (see Paper). A verbal update was given to Senate on processes in S&H as follows:

- Pre Qualifying Nursing No week of activity as Nursing follows a tightly prescribed programme of 45 weeks which already incorporated a week of Directed Learning activities which will continue
- Advanced & Continuing Practice Operating Department Practice (ODP) also

worked to a prescribed schedule that was tightly governed. Otherwise, the School consisted primarily of part-time students where a guided learning week was largely inappropriate. This year students were engaged in either supervised practice or directed learning. A conference was scheduled to which students were invited

- Social Sciences, Primary Care and Education This had a diverse picture due to the presence of five departments
 - Psychology/Criminal Justice & Social Studies: A week of varying activities for year groups focused around career preparation and core skills. No self-directed study
 - Social Work: No specific activities due to a compact curriculum. Similar to previous years.
 - Community Health: 52 week curriculum so activities were built around placements. Activities in some areas are being reviewed
 - Education: This had recently undergone managerial changes and there had been some lack of communication over activities which needed to be looked at

Senate discussed in detail the complexities and resource implications (as well as unintended side effects) of both staggered weeks of activities with different Departments/Schools using different weeks as opposed to a defined week across the University during which the activities took place for those choosing to adopt that approach. There was also a need to gather quantifiable evidence on the number of students attending sessions. A key concern was the lack of clarity over what each was doing.

It was agreed that:

- For February 2013 areas would clearly communicate to students and other areas of the University what their intentions were at the local level with the principle that teams would not be building into the curriculum a week away from the University as this sent the wrong message
- For 2013-2014 there would be a common week in each of November and February during which a menu of activities would be arranged and which would be informed by local considerations. Activities would focus around enterprise and employability.

It was accepted that there would continue to be areas that would not offer a guided learning week at all as these programmes would be driven by professional requirements.

12.50 Senate / Council Membership and Nominations

- [a] <u>Council Membership</u>
- i. It was noted that Stephen Fox had initially been elected to Council but had since resigned from the University.

It was proposed and <u>agreed</u> that *Julie Irwin* would be his replacement on Council as the person with the next highest number of votes in the original election. This followed an earlier precedent.

- ii. In relation to the requirement for a co-optee for an educational position on Council members were asked to identify possible nominees who could be approached. The Council Terms of Reference stipulate a nominee with "experience of provision of education". Nominations should be forwarded to the Chair by the end of January.
- [b] <u>Nomination by the Chair for the Honorary Awards Committee</u> Senate was informed that *Richard Jones* had been approached and had agreed to be the Chair's nominee on Council.

12.51 Revised Research Committee Structure

(Paper SEN12.59)

It was noted that the Research and Academic Resources Committee (RARC) had identified that it was not able to give research its proper consideration within the context of the Committee which had a wide remit. It was proposed, therefore, to move research

resourcing from RARC and to propose a new University Research Committee (URC), to be chaired by the Deputy Vice Chancellor.

A new Research Ethics Committee would also be created which, with the existing Research Degrees Committee, would report to the URC. The REF Steering Group would also report directly to the URC.

The current University Research Ethics & Governance Committee and any Faculty Ethics Committee would be disbanded; it would be for the revised structure to determine the need and nature of any sub-committees. This would take into consideration concerns raised by members of the research professoriate in relation to detailed consideration of ethical issues at a local level.

Senate considered the following issues:

- The extent and nature of consultation about the proposals with a wider group in the University
- Removal of the term 'governance' from the reporting structure and implications this may have for PSRB partners who require this
- Audit of ethics
- Postgraduate student representation and the appointment of a SU sabbatical officer to the membership of the URC. This was <u>agreed</u>.
- Representation from the Research Professoriate in the URC to be mirrored in the underlying research committee structure. This was <u>agreed</u>.

With the amendments noted above, the proposal was approved.

It was further <u>agreed</u> that a group would be convened to review the Terms of Reference in relation to audit and governance issues.

Action: Deputy Vice Chancellor as Chair of URC

12.52 Policies and Regulations for approval

It was noted that each of the following policies/procedures had been considered and endorsed by QEC following detailed consultation and discussion.

As a matter of good practice, Senate commended the coversheet presented with the *Student Complaints Procedure* which clearly outlined the levels of consultation undertaken to date. This should be extended to all regulatory documents presented for consideration.

It was also <u>agreed</u> to investigate how a representative from the Students' Union could be formally assigned to work on a policy in development to ensure student feedback was considered at each stage of development.

Both issues would be taken forward by AQD. Action: Director, Academic Quality

[a] <u>Student Complaints Procedure</u> (Paper SEN12.48a-b)

The following points were noted:

- The process has been simplified and made easier to understand
- Detailed consultation has been undertaken including with the University's lawyers
- Presented to and endorsed by QEC

Senate also noted that the QAA have an ongoing consultation on the pertaining chapter of the UK Quality Code. The draft chapter has been considered and deemed to be met by the revised process, although a more comprehensive review will be necessitated on publication of the final chapter.

The process was approved.

[b] <u>Academic Appeals Procedure</u> (Paper SEN12.49)

The following points were noted:

- The process now applies to students on both taught and research programmes
- The document has been produced in a student friendly manner
- The process had been flattened, thus reducing the number of levels
- Grounds for appeal have been clarified; clarity also on mitigating circumstances and the provision of evidence
- New forms and templates have been prepared
- An earlier draft had been presented to QEC and issues raised have been incorporated into this later draft

It was <u>agreed</u> to update the flowchart in the process to include colours as per the student complaints procedure.

With this amendment the process was approved.

[c] Fitness to Study

(Paper SEN12.50)

The following points were noted:

- This is a new process
- It represents a duty of care by the University to the student to be supportive
- It is likely to be implemented very rarely, but there are a number of previous instances where this policy would have been beneficial to students
- An earlier draft had been presented to QEC. Following comments the process had been amended and recirculated to QEC. There had been no further comments

It was noted in particular that one of the amendments requested was a statement on supporting students during suspension. This did raise an issue relating to access to facilities by students during suspension as ID cards and IT access were tied to the student status. This issue has also been raised by School Registrars.

Senate noted that issues such as this should not be driven by the flexibility or otherwise of the University Student Records System and the principle of supporting students should be paramount. Further discussion across the University would be required to set the parameters and a working group would be set up to facilitate this. **Action: Director, Student Experience Directorate**

Subject to some minor typographical amendments, the process was approved.

12.53 Extension to Validation Term: MA Leadership & Management (Paper SEN12.61)

The paper was noted. It was confirmed that the proposal to extend the validated period of the existing MA Leadership and Management had no impact on how the course had been advertised to incoming students. It was further confirmed that the extension had been recommended by the QEC Validation Sub-group as the new documentation would not be ready for the incoming cohort.

The proposal was approved.

12.54 External Examiner Nominations (Paper SEN12.

Ian Swaine

New appointment BSc Sports Science and Coaching Studies / BA Sports Management Awards Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Mark Griffiths

New appointment

FDA Applied Coaching Science / BSc Coaching Science Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Pauline Loerweberger

New appointment L6 Business Modules / MSc International Business / MBA Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Bryan Jones

Extension to term Sports Management Awards Senate **endorsed** the Chair's Action to extend the term of office to 30 September 2013.

Graham Busby

New appointment

BA International Travel and Tourism / International Tourism with Air Travel / Corporate Events and Conference Management

Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Stephen Kirkby

New appointment

BSc / DipHE Pre Qualifying Nursing (Mental Health)

The Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016 was noted. However, it was noted that the examiner resigned before the appointment was due to commence.

Roger Bateman

New appointment BA Furniture: Contemporary Design Senate **endorsed** the Chair's Action to agree the appointment for a period of two years from 1 October 2012 to 30 September 2014.

Penny Howard

Extension to remit BSc Health Care Practice / MSc Advanced Practice Senate **endorsed** the Chair's Action to extend the remit.

Janice Campsie

Extension to remit BSc Health Care Practice / ICHT Internship course Senate **endorsed** the Chair's Action to extend the remit.

David Cooper

New appointment MA Leadership and Management Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Nathan Wiseman-Trowse

Extension to remit Music Management awards Senate **endorsed** the Chair's Action to extend the remit.

Robert Snowden

New appointment BSc Criminological Psychology / Psychology and Criminology / Police Studies and

Criminological Psychology

Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Edith Moon

New appointment MSc / PGDip Cognitive Behaviour Therapy Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Gwilym Roberts

New appointment MSc Applied Positive Psychology Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

John Taylor

New appointment FDA Health and Social Care Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Janice Forbes-Burford

Extension to remit CP703 and CP704 Senate **endorsed** the Chair's Action to extend the remit.

Richard Jones

Extension to remit BA Furniture: Design and Make Senate **endorsed** the Chair's Action to extend the remit.

Heidi Yeo

Extension to term BA Jewellery / BA Silversmithing, Metalwork and Jewellery Senate **endorsed** the Chair's Action to extend the term of office to 30 September 2013.

John Coleman

New appointment BA Furniture: Design and Craft Senate **endorsed** the Chair's Action to agree the appointment for a period of two years from 1 October 2012 to 30 September 2014.

Harriet McKay

New appointment VMC programme Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Peter Camilletti

New appointment BA Security Consultancy Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Kent Springdal

New appointment MBA Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Anthony Gunter

Extension to term BSc Criminology Senate **endorsed** the Chair's Action to extend the term of office to 30 September 2013.

Shaun le Boutillier

New appointment BSc Sociology Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Janice Gill

New appointment

FD Primary Education / BA Practice Development / PGCert Educational Practice Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

David Edge

New appointment BA Furniture: Conservation, Restoration and Decorative Arts Senate **endorsed** the Chair's Action to agree the appointment for a period of four years from 1 October 2012 to 30 September 2016.

Gareth Partington

New appointment DipHE Nursing / BSc Nursing (Adult) / PGDip Nursing (Adult) Senate **agreed** the appointment for a period of four years from 1 October 2012 to 30 September 2016.

12.55 External Examiner Coverage

(Papers SEN12.55 and SEN12.56)

The reports were received. One correction was noted to SEN12.56. The BA Fine Art course is still running and the department listed is incorrect and should be Creative and Visual Communications.

Senate noted that there were some areas where replacements were still needed which should be filled as soon as possible. In some cases the Faculties had needed to readvertise due to nominations not being received or proving unsuitable. Specialisation in some areas had also been problematic.

A number of courses were listed as not running and thus not requiring replacement. This included the FD Community Development.

One priority requiring urgent attention was a replacement external examiner for music management programmes in DMM. The Academic Dean, DMM was asked to address this as soon as possible. Action: Academic Dean, DMM

12.56 Validation: recommendation of awards for approval (Paper SEN12.51)

The update was noted. Senate <u>endorsed</u> the recommendation of Validation Sub-groups as follows:

PGCert Renal Care (PT) Decision: Approve

MBA IT Management (FT) MBA IT Management (PT) Decision: Approve with Conditions

MA Performing Arts (FT) MA Performing Arts (PT)

Decision: Approve

International Pre-Master's Programme (Graduate Diploma) (FT) Decision: Approve with Conditions

MA Leadership and Management (PT, FDL) Decision: Resubmission See above, Minute 12.53 (SEN12.61)

It was also confirmed that where Conditions were applied to approved these have now all been met and signed off by the Chair of the relevant Validation Sub-group.

- 12.57 Quality & Enhancement Committee 14 November 2012 (Paper SEN12.60)
- The Executive Summary was noted by Senate.
 Student Experience Committee 30 October 2012 (Paper SEN12.52)

The Executive Summary was noted by Senate.

12.59 Research Degrees Committee 30 October 2012 (Paper SEN12.62)

The Executive Summary was noted by Senate.

It was noted that RDC had discussed and recommended rescinding of the formal Research Degree Appeals process as a single process has now been agreed by Senate (Minute 12.52[b]). However, the final decision to rescind the document was the remit of Senate.

Senate <u>agreed</u> formally to rescind the regulatory document as proposed.

12.60 Equality and Diversity Committee 9 October 2012 (Paper SEN12.53)

The Executive Summary was noted by Senate.

12.61 Date of next meeting Wednesday 13 March 2013.

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Date

Chair